



**SAFELINK**  
GROUP

PROTECT • SECURE • ENHANCE

## IT Network & Cyber Solutions

### Our Services



#### Remote Monitoring & IT Management

Proactive IT & Support enables businesses to focus on operations; keeping the business running efficiently and secure.



#### Cyber Network Security

At SafeLink Group, we champion proactive cyber security measures that anticipate and neutralize threats before they can cause harm.



#### Structured Wiring & Procurement

SafeLink Group sources the latest in hardware and structured optic cabling; creating efficient work place IT solutions for collaboration.



#### Cloud Based Network Solutions

SafeLink brings the latest in business tools that help foster collaboration, making it easier to work anywhere with anyone.

### What We Do?

We design unique security systems for unique applications. At SafeLink Group, we understand how important it is to keep your property, possessions and sensitive data secure.

Our comprehensive approach ensures that every aspect of your security needs are addressed with precision and care.

### About Us?

Est. 1985, SafeLink Group has amassed over 39 yrs of experience in delivering enterprise level commercial security integration services. In 2001, we strategically expanded our portfolio by venturing into Managed IT services, seamlessly integrating an existing IT partner into our offerings.

**Contact us**  754.283.7200

 [info@safelinkgroup.com](mailto:info@safelinkgroup.com)

 [safelinkusa.safelinkgroup.com](http://safelinkusa.safelinkgroup.com)

## Proactive Solutions

		Basic Plan	Premium Plan
IT Management	Incident Monitoring & Alerts	✓	✓
IT Management	24x7 Monitoring And Alerting	✓	✓
IT Management	Domain Management		
IT Management	Microsoft 365/Google Management		
IT Management	Strategic Infrastructure Analysis	✓	✓
IT Security	Endpoint protection + Server Security	✓	✓
IT Security	LiveGuard Advanced for Endpoint Security + Server Security		✓
IT Security	Vulnerability & Patch Management		✓
IT Security	Multi-factor Authentication		✓
IT Security	Policy Samples & Advice	✓	✓
IT Security	Mail Server security + LiveGuard Advanced for Mail Security		✓
IT Security	Cloud app protection + Cloud Office Security		✓
IT Security	Automated Patch Management	✓	✓
IT Security	Mobile Threat Defense		

## Reactive Support Management

		Basic	Prem.
IT Support	Help Desk Support	✓	✓
IT Support	Escalated Onsite Support		✓
IT Support	24x7 IT Emergency Support		
IT Management	Asset & Network Management	✓	✓
IT Security	Full disk encryption		✓
IT Security	Extended detection response	✓	✓
IT Security	Firewall(s) with Advanced Security & Web/DNS Filtering		

## Consulting

		Basic	Prem.
IT Infrastructure	Firewalls-as-a-Service		
IT Infrastructure	Network-as-a-Service (Wired & WiFi)		
IT Infrastructure	Hardware-as-a-Service		

## IT Administration

		Basic	Prem.
Projects & Changes	Change Requests		✓
Projects & Changes	Procurement Services	✓	✓